

<https://www.brighthorizons.com/privacy-security/sub-processors>

Bright Horizons Family Solutions: Sub-processors

Our current sub-processors are listed below by service. If you are a corporate client of Bright Horizons and have an agreement in place with us, you may subscribe to receive privacy and information security notifications by completing the form available at: <https://go.brighthorizons.com/information-security-and-privacy-notifications>

Client Personal Information relating to Back Up Care, Work+Family Space and Coaching Services				
Applicable where Client provides an Eligibility File for any of the above Services	Services	Processing	Processor(s)	Processing Location
	Contact Centre Support	Access to Client Personal Information within Bright Horizons' system.	Workplace Options, LLC (WPO)	United States
			TPUSA, Inc (Teleperformance)	United States
	Information Communications Services	Receipt, storage and processing of contact details such as name, email address as necessary to provide the communications services.	Salesforce.com, Inc.	United States
			Seismic Software, Inc.	United States
			Acoustic, L.P.	United States
			Qualtrics, LLC	United States
	Bright Horizons' IT Support (US systems)	Access to Personal Information within Bright Horizons' system.	Rackspace US, Inc.	United States
			Hitachi Solutions America, Ltd	United States, India
			MResult Corporation	United States, India
			Logan Data Inc.	United States
			Assure eServices, Inc.	United States, India
			Cigniti Technologies Inc.	India
			Computer Sciences Corporation T/A DXC Technology	United States, India
			Accenture International Limited	United States, Poland, India and Argentina
	Winter Wyman and Co., Inc.	United States		

			Sonnick Partners LLC d/b/a Silverline	United States, India
			QlikTech International AB	United States
Applicable <u>only</u> where Bright Horizons provides the following services: Work+Family Space; Parental Leave Toolkit; and / or coaching services provided in relation to Work+Family Space / Parental Leave Toolkit	Bright Horizons IT Support (UK systems providing WFS / PLT / Coaching Services)	Limited access to the Client Personal Information via controlled remote access to Bright Horizons' servers located in the UK.	SapnaGroup	India
	Information Communications Services	Receipt, storage and processing of contact details such as name, email address as necessary to provide the communications services.	Amazon SES provided by Amazon Web Services EMEA SARL.	Luxembourg
Applicable <u>only</u> where Bright Horizons provides Back Up Care Services in the United Kingdom and / or Ireland	Information Communications Services	Receipt, storage and processing of contact details such as name, email address as necessary to provide the communications services.	The Rocket Science Group LLC t/b/a MailChimp	United States

Client Personal Information relating to EdAssist Services			
Services	Processing	Processor	Processing Location
Contact Centre Support	Access to Client Personal Information within Bright Horizons' system.	Workplace Options, LLC	United States
		Teleperformance	United States
Call management and recording facility	Collection and storage of call recordings and telephone numbers.	Genesys Telecommunications Laboratories, Inc., (Purecloud)	United States
LiveChat functionality	Collection and storage of chat messages and device information.	LiveChat	United States
Information Communications Services	Receipt, storage and processing of contact details such as name, email address as necessary to provide the communications services.	Salesforce.com, Inc.	United States
		Seismic Software, Inc.	United States
		Acoustic, L.P.	United States
		Qualtrics LLC	United States
Bright Horizons IT Support	Access to Personal Information within Bright Horizons' system.	Rackspace US, Inc.	United States
		Hitachi Solutions America Ltd	United States
		Colosseum Ventures LLC	United States India
		MResult Corporation	United States, India
		Logan Data Inc.	United States
		Assure eServices, Inc.	United States, India
		Cigniti Technologies Inc.	India
		Computer Sciences Corporation T/A DXC Technology	United States, India
		Accenture International Limited	United States, Poland, India and Argentina
		Winter Wyman and Co., Inc.	United States
		Sonnick Partners LLC d/b/a Silverline	United States, India
QlikTech International AB	United States		

Loan service integrator (applicable to all Clients taking Loan Repayment Services).	Receipt, processing and storage of the Client Personal Information.	Yodlee, Inc.	United States
Virtual payment facilitator services (applicable only to EdAssist Clients receiving payment facilitator services).	Receipt, processing and storage of the Client Personal Information.	American Express Travel Related Services Company Inc.	United States